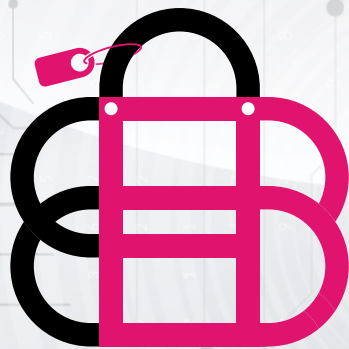




# CONNECTED COMMERCE CONCLAVE

30 July, 2026

Sheraton Grand Bangalore Hotel at Brigade Gateway

**PROGRAMME AGENDA**

# PROGRAMME AGENDA

| Timing            | Particulars                                                                                                                |
|-------------------|----------------------------------------------------------------------------------------------------------------------------|
| 09:00 - 10:00     | Delegate Registration                                                                                                      |
| 10:00 - 10:05     | National Anthem                                                                                                            |
| 10:05 - 10:10     | Chairman's Address                                                                                                         |
|                   | Bijou Kurien, Chairman, Retailers Association of India (RAI)                                                               |
| 10:10 - 10:15     | CEO's Address                                                                                                              |
|                   | Kumar Rajagopalan, CEO, Retailers Association of India (RAI)                                                               |
| 10:15 - 10:20     | Curtain Raiser - Connected Commerce Conclave 2026                                                                          |
|                   | Dr. Hitesh Bhatt, Director - Marketing & Communications, Retailers Association of India (RAI); Editorial Director - STOrai |
| 10:20 - 10:30     | Welcome Address                                                                                                            |
|                   | Subhash Chandra L, MD, Sangeetha Mobiles Pvt. Ltd. and Chairman, Retailer Association of India (RAI) Bengaluru Chapter     |
| 10:35 - 10:45     | Special Address                                                                                                            |
|                   | Ramaswami Lakshman, Director of Emerging Markets FBA, Amazon                                                               |
| 10:45 - 11:30     | Panel Discussion - THE NEW CUSTOMER JOURNEY                                                                                |
| <b>Moderator:</b> | Bijou Kurien, Chairman, Retailers Association of India (RAI)                                                               |
|                   | Abhishek Bansal, Co-Founder & CEO, Shadowfax Technologies Ltd                                                              |
|                   | Ishendra Agarwal, Founder, GIVA                                                                                            |
|                   | Manohar Chatlani, MD, Soch Apparels Pvt. Ltd.                                                                              |
|                   | Ramneek Khurana, Technology Head, Lenskart                                                                                 |
| 11:30 - 11:45     | Special Address                                                                                                            |
|                   | Sania Narulkar, Lead - Partnerships & Monetization, Google Pay for Business                                                |
| 11:45 - 11:52     | Presentations - The People Operating System for Indian Retail                                                              |
|                   | Tapan Acharya, CRO, keka                                                                                                   |
| 11:53 - 12:00     | Presentation - AI Brand OS for Marketing Teams - 10x your marketing at 1/10th the cost                                     |
|                   | Karthik, Co-Founder & CEO, Zocket                                                                                          |
| 12:00 - 13:00     | Panel Discussion - THE TRUST LAYER - WHY HUMAN + DIGITAL BEATS DIGITAL ALONE                                               |
| <b>Moderator:</b> | Naveen Pishhe, Partner, PN RAO Fine Suits                                                                                  |
|                   | Ajith Mohan Karimpana, CEO, Furlenco                                                                                       |
|                   | Chandru Kalro, Non-Executive Vice Chairperson, Stovekraft                                                                  |
|                   | Deepak Jain, CEO, Amante                                                                                                   |
|                   | Gaurav Nigam, Chief Operating Officer, Wepsol                                                                              |
|                   | Karan Mehta, CEO, Easybuy - Landmark                                                                                       |
|                   | Puspen Maity, CEO, Technosport                                                                                             |
|                   | Raghavan N S, CEO, Titan Company Ltd. - Eye care Division                                                                  |
|                   | Subhash Chandra L, MD, Sangeetha Mobiles Pvt. Ltd. and Chairman, Retailer Association of India (RAI) Bengaluru Chapter     |
| 13:00 - 14:00     | Networking Lunch                                                                                                           |
| 14:00 - 14:20     | Fireside Chat - Visa                                                                                                       |
|                   | Suresh Sethi, Group Country Manager, India & South Asia, Visa and Kumar Rajagopalan, CEO, Retailers Association of India   |
| 14:25 - 15:25     | Panel Discussion - Category Creators: How Brands Build Markets Instead of Just Market Share                                |
| <b>Moderator:</b> | Dr. Hitesh Bhatt, Director - Marketing & Communications, Retailers Association of India (RAI); Editorial Director - STOrai |
|                   | Alok Dubey, CBO, Ace Turtle                                                                                                |
|                   | Ashim Ashok Patil, MD & CEO, i-TEK RFID                                                                                    |
|                   | Bhupendra Khanal, Co-Founder, Dogsee Chew                                                                                  |
|                   | Kiruba Devi, COO, Zivame                                                                                                   |
|                   | Lavish Soni, CBO, House of Rare                                                                                            |
|                   | Rhea Karuturi, Co-Founder & CTO, Hoovu                                                                                     |
|                   | Sumit Jasoria, Co-Founder & CEO, NEWME                                                                                     |
|                   | Umar Akhter, CEO, Koskii                                                                                                   |
| 15:25 - 15:40     | Special Address on AI                                                                                                      |
|                   | Jagdish Mitra, CEO & Founder, Humanize                                                                                     |

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| <b>15:45 - 16:45</b> | <b>Panel Discussion - DATA, DECISIONS, AND THE AI SHIFT</b>                                                                        |
| <b>Moderator:</b>    | <b>Anirudh Ram Jattangi</b> , Strategic Partnerships Manager, Google India                                                         |
|                      | <b>Gurpreet Khandpur</b> , Country Digital Head, IKEA                                                                              |
|                      | <b>Kunal Mehta</b> , CIO, Arvind Fashions                                                                                          |
|                      | <b>Pranchal Srivastava</b> , CBO & Business Head, The Collective & Mono Brands - ABFRL                                             |
|                      | <b>Seshu Kumar Tirumala</b> , COO, BigBasket                                                                                       |
|                      | <b>Shawn Chandy</b> , CMO, Paragon Footwear                                                                                        |
|                      | <b>Sumit Ghosh</b> , Senior Director – Retail, Large Formats, Online Marketplace & Omnichannel, Fossil India                       |
|                      | <b>Sundar Swaminathan</b> , Chief Product & Business Officer, Madello Global Consulting Private Limited                            |
| <b>16:45 - 16:55</b> | <b>Felicitation of Council Members</b>                                                                                             |
| <b>16:55 - 17:00</b> | <b>Vote of Thanks</b>                                                                                                              |
|                      | <b>Dr. Hitesh Bhatt</b> , Director - Marketing & Communications, Retailers Association of India (RAI); Editorial Director - STOrai |

## Roundtables - Jupiter I

|                      |                                                                                                                               |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------|
| <b>11:00 - 12:00</b> | <b>Roundtable on Changing Dynamics for HR in a Digital World</b>                                                              |
| <b>Moderator:</b>    | <b>Dr. Lawrence Fernandes</b> , Director - Retail Learning and Membership, Retailers Association of India (RAI)               |
|                      | <b>Ashwin Ramaswamy</b> , Head - Centre of Excellence (HR), BigBasket                                                         |
|                      | <b>Bhavesh Ashok Solanki</b> , Lead-People Technology, Titan Industries                                                       |
|                      | <b>Dhananjaya R</b> , Vice President, Human Resources, Soch Apparels Pvt. Ltd                                                 |
|                      | <b>Hariprasad MK</b> , Zonal HR Head, Shoppers Stop                                                                           |
|                      | <b>Hemlata Puri</b> , Head HR, AKSHATA RETAIL PRIVATE LIMITED                                                                 |
|                      | <b>Priyanka Mohan</b> , Head Talent, Learning, Org Effectiveness & HR Business Partner, Aditya Birla Lifestyle Brands Limited |
|                      | <b>Rakesh Ravindran</b> , Head - HR for Metro Cash N Carry, Reliance Retail                                                   |
|                      | <b>Santosh Kurawatti</b> , Head HR - Nandus Foods Pvt Ltd, Nandus                                                             |
|                      | <b>Subir Sarkar</b> , DGM HR, Croma                                                                                           |

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| <b>14:30 - 15:30</b> | <b>Roundtable on Discovery to Delivery: Creating Seamless Connected Customer Journeys</b>                                          |
| <b>Moderator:</b>    | <b>Dr. Hitesh Bhatt</b> , Director - Marketing & Communications, Retailers Association of India (RAI); Editorial Director - STOrai |
|                      | <b>Chintan Mehta</b> , Founder, Italian Colony                                                                                     |
|                      | <b>Mamta Roy</b> , Founder, Odette                                                                                                 |
|                      | <b>Nandakumar L</b> , Co-Founder, The Yellow Dwelling                                                                              |
|                      | <b>Niharika Verma</b> , Founder, Outerworld                                                                                        |
|                      | <b>Nijesh Shah</b> , Co-Founder, Sapna Books                                                                                       |
|                      | <b>Rohit Kant Prasad</b> , Brand Head, The Bear House                                                                              |
|                      | <b>Saurav Shah</b> , CFO, Libas                                                                                                    |
|                      | <b>Srikanth Patnaik</b> , Head of Ecommerce, Royaloak India                                                                        |
|                      | <b>Surbhi Bhatia</b> , Founder, The Mom Store                                                                                      |
|                      | <b>Zoheib Jilani</b> , Co-Founder, WomanlikeU                                                                                      |

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| <b>16:00 - 17:00</b> | <b>Roundtable on The Connected Enterprise: Aligning Technology, Marketing &amp; Operations for Growth</b>                          |
| <b>Moderator:</b>    | <b>Dr. Hitesh Bhatt</b> , Director - Marketing & Communications, Retailers Association of India (RAI); Editorial Director - STOrai |
|                      | <b>Anirban Chakraborti</b> , VP - Ecommerce Head, Sangeetha Mobiles                                                                |
|                      | <b>Bindu G</b> , GM - Marketing, AZORTE                                                                                            |
|                      | <b>Deepak Mahnot</b> , CMO, Soch Apparels Pvt. Ltd.                                                                                |
|                      | <b>Hema L</b> , Head of Marketing, E-commerce & New Product Development, Simpli Namdhari'                                          |
|                      | <b>Himmath Jain</b> , Co-Founder, AS-IT-IS Nutrition                                                                               |
|                      | <b>Manish Bhushan</b> , Ecom Head, Buckaroo Shoes                                                                                  |
|                      | <b>Prashant Awasthi</b> , CBO, Cocoblu                                                                                             |
|                      | <b>Sandeep Krishnan</b> , National Sales & Operations, Wildcraft                                                                   |
|                      | <b>Suyash Motarwar</b> , CPTO & Founder, Qween                                                                                     |
|                      | <b>Vipul Goel</b> , Chief Operating Officer, Barbeque Nation Hospitality Ltd.                                                      |

# Partners at Connected Commerce Conclave (CCC) 2026

## Platinum Partners



## Silver Partner



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For more details, Contact:

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